



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov

BIBDATASHEET

CONFIRMATION NO. 6270

Bib Data Sheet

SERIAL NUMBER 09/841,710	FILING DATE 04/24/2001 RULE	CLASS 709	GROUP ART UNIT 2143	ATTORNEY DOCKET NO. 36992.00077 (HAL 187)
-----------------------------	---------------------------------------	--------------	------------------------	--

APPLICANTS

Takeshi Ishizaki, Sunnyvale, CA;
 Shigeru Miyake, Santa Clara, CA;

** CONTINUING DATA *****
None - fm

** FOREIGN APPLICATIONS *****
None - fm

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
 ** 06/21/2001

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 13	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 6
---	---------------------------	-------------------------	-----------------------	----------------------------

35 USC 119 (a-d) conditions met ☐ yes ☒ no ☐ Met after Allowance

Verified and Acknowledged *James J. Maun* Examiner's Signature *fm* Initials

ADDRESS
 30256
 SQUIRE, SANDERS & DEMPSEY L.L.P
 600 HANSEN WAY
 PALO ALTO , CA
 94304-1043

TITLE
 Integrated service management system

FILING FEE RECEIVED 1080	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue)
------------------------------------	---	--